3 Mark the following tasks based on your experiences in the past

Tasks	Time spent or work done by you	How was this experience?
	most ○ ○ ○ ○ ○ *least*	*Bad* ○ ○ ○ ○ ○ *Good*
1. Making appointments		
2. Time between making appointments and going to them		
3. Travelling from place-to-place.		
4. Filling out paperwork at the doctor's office, drug store, etc.		
5. Waiting to be seen by medical personnel.		
6. Talking with medical personnel.		
7. Getting treatment(s), such as medical diagnosis, surgery, and drug prescriptions.		
8. Figuring out billing		
9. Getting prescribed drugs/medicine from pharmacy		